



Customer Profile

Chubb is a leading provider of insurance for information and network technology companies worldwide. Take a look at our typical customer profile. Then consider Chubb for insurance protection tailored to the unique needs of technology companies.

Software Developers

Companies that develop off-the-shelf or customized computer software products

TYPE	EXAMPLES
Prepackaged software development	Internet security, virus scan, photo processing, financial solutions, personal firewall, gaming
Customized software development	Products built to customers' business requirements, such as inventory control, payroll, accounting and banking systems

Hardware Manufacturers

Companies that design, manufacture, assemble, install and service computer and communications equipment, components and sub-systems

TYPE	EXAMPLES
Computers	Desktop and laptop personal computers, mainframe computers, servers
Computer storage devices	Optical storage devices, computer storage units, computer disk drives
Computer and communications peripherals	Printers, optical scanning devices, monitors
Semiconductors and related devices	Silicon ingots and wafers, integrated circuit packages, metrology equipment
Printed circuit boards	Through hole, surface mount, stuffers
Semiconductor equipment	Lasers, ion implanters, diffusion furnaces, vapor deposition equipment, sputterers, polishers, wet benches, vacuum pumps, testers
Communications equipment	Routers, switches, modems, phones, antennas, transceivers, cable, search and navigation tools, satellites, multiplexers, digital encoders, repeaters

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Technology Service Providers

Companies that offer information technology services to other organizations

TYPE	EXAMPLES
Computer programming services	Contract programmers at the direction of the end customer, computer code authors, freelance programmers, computer software designers and analysts, modifiers of custom software
Systems integration and design	Custom software development or computer programming that combines software bundles with purchased hardware or peripherals
Value-added resellers	Enhancement of an existing product (e.g., special computer application for the product) and its resale as a new product or package
Information technology consultants	Fee-based information technology consultant services
Online information retrieval	Internet search or indexing services, online information or database information retrieval services
Data processing and preparation	Computer calculation, data entry, optical scanning, data verification, hourly use of EDP equipment
Computer maintenance	Computer and computer peripheral equipment repair and maintenance

Network Service Providers

Companies providing services to organizations and consumers through networked communications infrastructure

TYPE	EXAMPLES
Telephone companies	Voice and data services via wireline, wireless, satellite and voice over Internet protocol (VoIP) infrastructure
Internet service providers	Internet access, web hosting, colocation, website design, wi-fi access, VPN, streaming media
Application service providers	Host, run, maintain, patch and upgrade application software for others
Data storage services	Maintain and secure data for others
Data center operators	Web hosting, facilities management, network monitoring, outsourced IT services, virtual utility services, VoIP, VPN, data storage, applications services, streaming media
Converged communications services	Telephone, Internet and data center services



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Chubb refers to the insurers of the Chubb Group of Insurance Companies. Not all insurers do business in all jurisdictions. This literature is descriptive only. Actual coverage is subject to the language of the policies as issued.

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